



Crisis
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Program
Curriculum

Assessing Need for Treatment and Accessing Resources

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Objectives

At the conclusion of this class, trainees will be able to:

- Explain the need for treatment for the consumer
- List the various treatment options available to a CIT officer when dealing with a consumer in crisis
- Explain what role the Crisis Hotline plays in assisting a consumer in crisis, and how a CIT officer can access the hotline



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Introduction

- Definition of the need for treatment
- Treatment options, criteria and procedures for referral



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Need for Treatment

- An individual exhibiting a significant level of instability in thought processes, emotions and/or behaviors which interferes with daily functioning and/or causes concern for the individual's safety or the safety of others.



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Treatment Options

- Further evaluation
 - Mobile Crisis Services
 - Hospital Emergency Room and/or Inpatient Treatment
- Non-Medical Detox
- Local Community Mental Health Center (Outpatient Treatment)
- Other Community Resources



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Further evaluation is indicated by:

- Risk of harm to self or others (e.g., suicide attempt, homicidal ideation, assaultive behavior)
- Severe depression or anxiety causes serious impairment in social, occupational, or school functioning
- Behavior is considerably influenced by delusions or hallucinations
- Serious impairment in communication, judgement, or reality testing (e.g., sometimes incoherent, behavior inappropriate to the situation, suicidal preoccupation)
- Intoxicated or withdrawal symptoms



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Evaluation Resources

- Mobile Crisis Services
- Hospital Emergency Room
- Inpatient Treatment Facility (24-hour protected psychiatric treatment environment)



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Mobile Crisis Services

- Professional crisis assessment and intervention throughout the community
- 24 hours a day, 7 days a week, including holidays
- 1-888-279-8188
- Telephone response within 10 minutes
- Face to face response within 1 hour

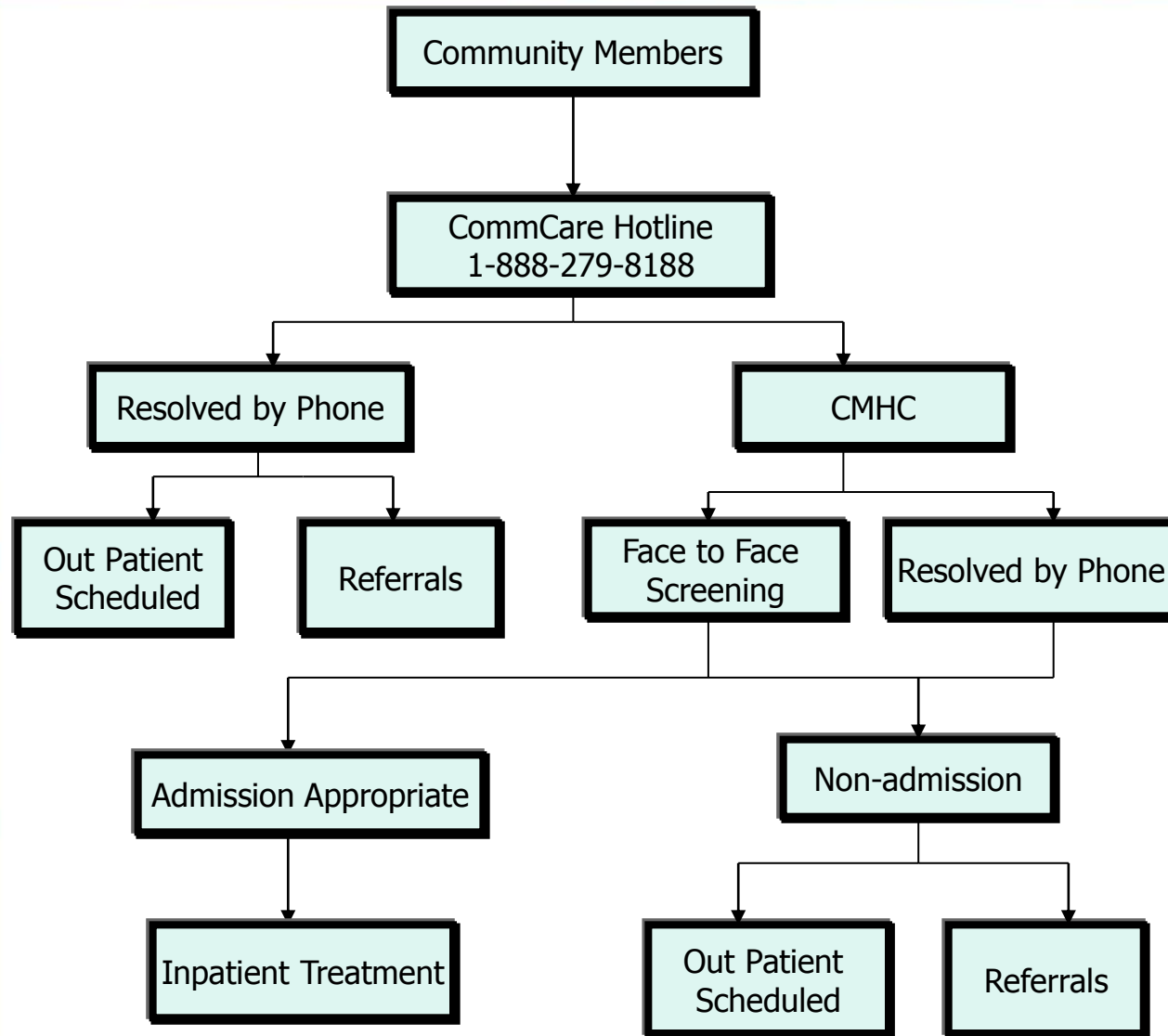
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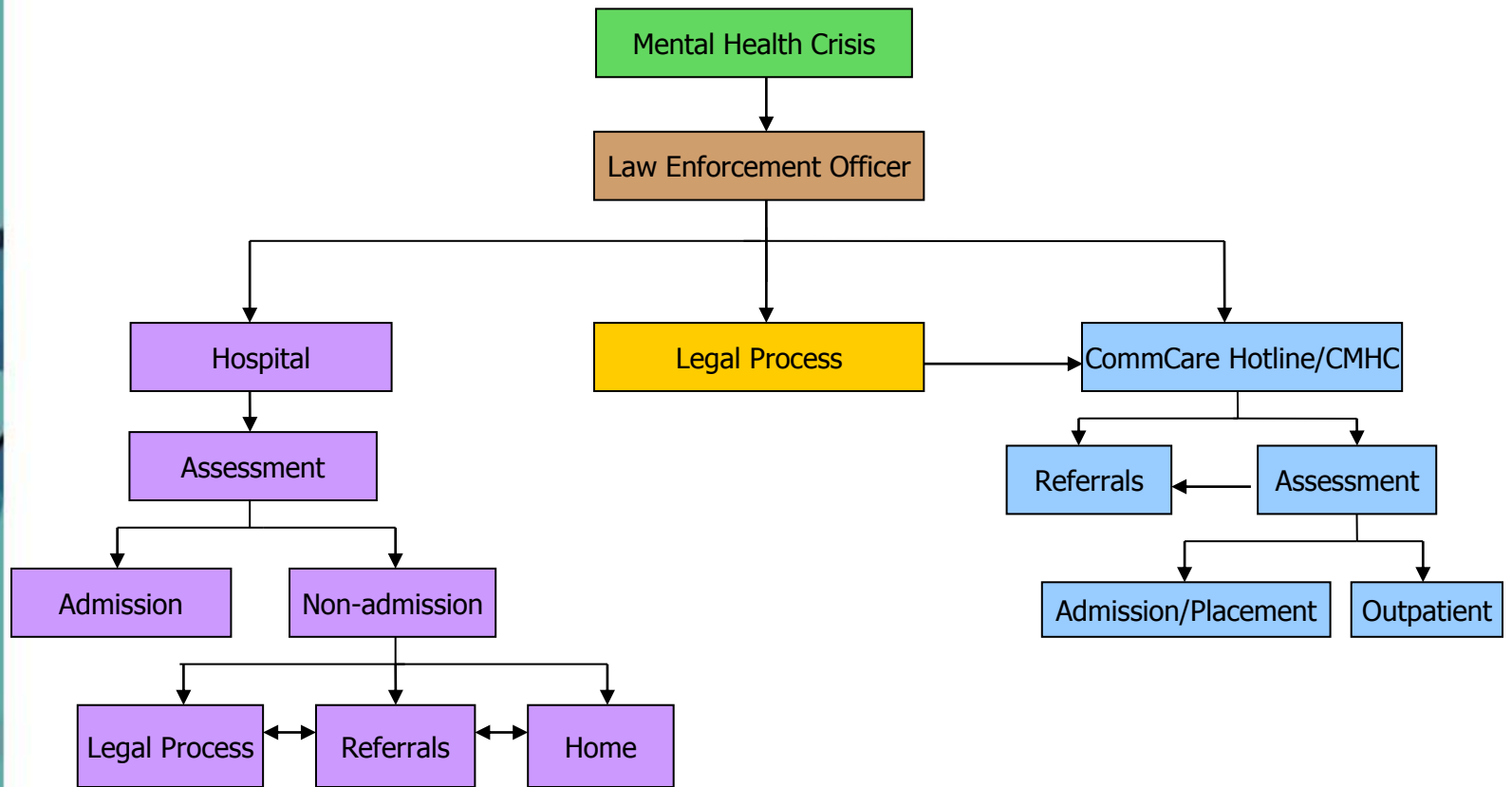
Crisis Hotline Process





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Law Enforcement Intervention with Mental Health Consumers



Hospital Emergency Room Inpatient Treatment



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- Professional assessment
- Facilitate appropriate treatment
- Possible direct admission for inpatient treatment

*Can go to any ER

*Does not guarantee admission

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Guidance: Inpatient or CommCare Hotline/CMHC



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ER

- Suspicion of drug/alcohol use
- Physically out of control behavior and medical and/or physical restraints needed
- Individual appears disoriented

*if sent by ambulance, please send info regarding police contact

Inpatient

- Actively suicidal/homicidal (no gesture/attempt made)
- Law enforcement has completed affidavits

NOTES:

- This is a guide only, do not change current procedure.
- Follow in-house procedure for medical issues.

CommCare Hotline/CMHC

- Safety of individual and environment established
- Suspicion of mental health issues, but needs unclear
- Need for psychiatric hospitalization identified and assistance needed with appropriate placement
- Hospitalization not indicated, but individual needs temporary removal from the environment
- Mental health resources/referrals, including next day appointment, needed
- Intervention by a mental health professional may help to deescalate the situation and maintain the individual in the home
- Officer/family/individual have questions about mental health medications or needs
- Individual denied admission by hospital and referrals/resources needed



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Alternatives to Inpatient

- Family monitoring
- Daily check-in with crisis staff
- Group interventions
- Admission to medical bed
- Respite (existing clients)
- Partial hospital for adults
- NDU
- Mobile crisis team



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Non-Medical (Social) Detox

- Signs and symptoms of withdrawal or evidence that withdrawal is imminent
- Vital signs are stable
- Absence of medical complications or history of medical complications during detox
- Medical screen in ER may be required

Local Community Mental Health Center



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- Adequate control over behavior and not determined to be danger to self or others
- Requires further monitoring, support and therapeutic interventions
- Wide range of available services, including medication management

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Other Community Resources

- Special needs (e.g., language/cultural, sexual assault, hearing impaired, etc.)
- Homeless and Domestic Violence shelters
- Support groups
- Other non-treatment resources (e.g., churches, food pantry, Salvation Army, etc.)



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In Conclusion...

- People are in need of psychiatric treatment when exhibiting significant instability in thought processes, emotions and/or behaviors
- A variety of treatment options exist. The best choice depends on the symptoms observed and resources available
- When in doubt, be conservative



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References

Community Network for Behavioral Healthcare, Inc. Care Management Guidelines. Kansas City, MO: Comm Care, 1997.



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Mental Health Resources

ACCESS CRISIS INTERVENTION	
CRISIS HOTLINE/MOBILE CRISIS SERVICES	1-888-279-8188

ALCOHOL/DRUG TX & INFORMATION	
KANSAS CITY COMMUNITY CENTER 1514 CAMPBELL KC MO SOCIAL DETOX AND TREATMENT	816-421-6670
NORTHSTAR RECOVERY SERVICES 2801 WYANDOTTE KC MO TREATMENT ONLY	816-751-5151
RENAISSANCE WEST 5840 SWOPE PARKWAY SOCIAL DETOX AND TREATMENT	816-822-8633
SALVATION ARMY 5100 E 24TH SOCIAL DETOX AND TREATMENT	816-483-2281

INFORMATION NUMBERS	
NATIONAL COUNCIL ALCOHOLISM/DRUG DEPENDENCE	816-512-6670
MO DIV OF ALCOHOL & DRUG ABUSE - INFO	816-512-4900

INPATIENT MENTAL HEALTH TREATMENT	
CRITTENTON BEHAVIORAL HEALTH CHILDREN TO AGE 18 10918 ELM ST	816-765-6600
RESEARCH PSYCHIATRIC CENTER ALL AGES 2323 E 63RD ST	816-444-8161
ST LUKE'S NORTHLAND CAMPUS 13 YEARS OLD AND ABOVE 601 S 169 HWY SMITHVILLE MO	816-532-3700
TRUMAN MEDICAL CENTER LAKEWOOD ADULTS 7900 LEE'S SUMMIT RD	816-373-4415
TRUMAN HOSPITAL HILL ADULTS 600 E 22ND ST KC MO	816-404-3717
TWO RIVERS HOSP - KIDS & ADULTS 5121 RAYTOWN RD	816-358-4357
VA MEDICAL CENTER 4801 E. LINWOOD KC MO VETERANS ONLY	816-861-4700
WESTERN MO MENTAL HEALTH CENTER ALL AGES 600 E 22ND ST KC MO	816-512-4000



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Mental Health Resources cont.

Community Mental Health Center	Service Area
FAMILY GUIDANCE CENTER 510 FRANCIS STREET #200 ST JOSEPH, MO 64901 816-364-1501	Buchanan, Clinton, DeKalb, Andrew, Holt, Gentry, Atchison, Nodaway and Worth Counties
TRUMAN MED CENTER BEHAVIORAL HEALTH 2211 CHARLOTTE KANSAS CITY MO 64108 816-404-5700	South of River - E of State Line N of 39th & W of 1-435
SWOPE PARKWAY MENTAL HEALTH 3801 BLUE PARKWAY KANSAS CITY, MO 64130 816-922-7645	South of 39th and North of 73rd
REDISCOVER MENTAL HEALTH 901 NE INDEPENDENCE AVE LEE'S SUMMIT, MO 64086 816-246-8000	South of 73rd; Grandview, Lee's Summit Raytown, Greenwood, Lone Jack - basically to Cass County line
COMPREHENSIVE MENTAL HEALTH 10901 WINNER RD INDEPENDENCE MO 64502	Independence, Blue Springs, Grain Valley, Buckner, Sibley, Oak Grove, Sugar Creek
TRI-COUNTY MENTAL HEALTH 3100 NE 83RD ST KANSAS CITY, MO 64119 816-468-0400	Clay, Platte, and Ray Counties
PATHWAYS BEHAVIORAL HEALTH 520C BURKARTH RD WARRENSBURG, MO 64093 660-747-1823	Cass, Lafayette, Johnson Counties
NORTH CENTRAL MISSOURI MENTAL HEALTH CENTER 1601 EAST 28TH ST TRENTON, MO 64683 (660) 359-4487	Caldwell, Daviess, Harrison, Mercer, Grundy, Livingston, Linn, Sullivan, and Putnam Counties



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The Jackson County Mental Health Court Diversion Program





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What is Mental Health Court?

- Court system that diverts mentally ill persons with municipal offenses and/or low class felonies out of jails and into community-based treatment
- Collaborative effort initiated by Kathryn Shields, Jackson County Executive and is currently supported by Mike Sanders.
- 2002 – Present



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Diversion

- Specific programs in which people with mental illness and co-occurring disorders receive treatment in the community rather than being sentenced to jail.
- Diversion can occur at any point in the legal process from initial police contact to probation and parole.



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Nature of the Problem

- NYPD reports they respond to a call involving a person with mental illness once every 6.5 minutes (2002).
- LAPD reports spending approximately 28,000 hours a month on these calls (DeCuir and Lamb, 1996).
- In one year, law enforcement officers in Florida transported a person with mental illness for involuntary examination (Baker Acts) over 40,000 times, which exceeds the number of arrests in the state for aggravated assault or burglary (2000).
- A recent U.S. Justice study found that at midyear 2005, more than half of all prison and jail inmates had a mental health problem including 705,600 (56%) inmates in State prisons, 78,800(45%) in Federal prisons and 479,900 (64%) in local jails (2006).



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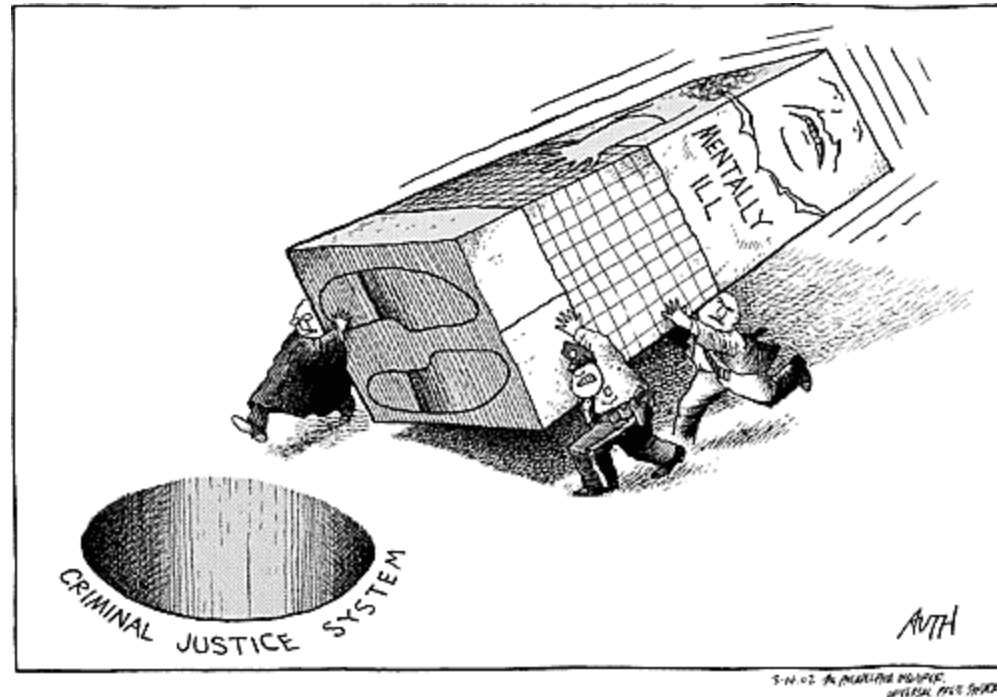
Nature of the Problem cont.

- Nearly a quarter of both State prisoners and jail inmates who had a mental health problem, compared to a fifth of those without, had served 3 or more prior incarcerations (2006).
- Nationally, 95% of those who commit suicide in correctional facilities have a treatable psychiatric illness; 30% have made previous attempts.
- Approximately 54% of inmates in the Municipal Correctional Institution (MCI) in Kansas City are mentally ill and 38% reported having a co-occurring disorder.
- Over 75% of Missouri inmates with mental illness have a history of contacts with the criminal justice system prior to the current sentence.



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Nature of the Problem cont.



Artist: Tony Auth Source: <http://www.uclick.com/client/nyt/ta/2002/03/14/index.html>

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In Other Words ...

- The Jackson County Mental Health Court Diversion Program is intended to provide more appropriate and effective treatment of the mentally ill offender.



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Program Summary

- Voluntary
- Six (6) months minimum participation
- Attend court monthly
- Monitoring appointments monthly
- Treatment is mandatory, but individualized
- Random Urinalysis Testing

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Features

- 3 courts
 - Jackson County Circuit Drug Court
 - Kansas City Municipal Court
 - Lee's Summit Municipal Court
- Multiple points of entry
 - Judges and Attorneys
 - CIT/Law Enforcement
 - Corrections
 - Case Managers or Therapist
 - Family or Consumer
- Program staff
 - Court Monitors
 - Program Manager
 - Administrative Asst.





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Evolution

- National models: Broward County, FL (Fort Lauderdale) and King County, WA (Seattle)
- Initiated in Lee's Summit Municipal Court in March 2002
- Initiated in Kansas City Municipal Court in April 2002
- Followed by a partnership with the Jackson County Circuit Drug Court later in 2002
- Approximately 110 MHC's nationally



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Program Goals

- Foster public safety
- Improve the care and treatment of persons with mental illness who are involved in the legal system
- Decrease frequency and duration of contact with the criminal justice system by mentally ill individuals in our community
- Increase cooperation and coordination between the mental health treatment system and the criminal justice system
- Ease the burden on the criminal justice system
- More efficiently utilize resources



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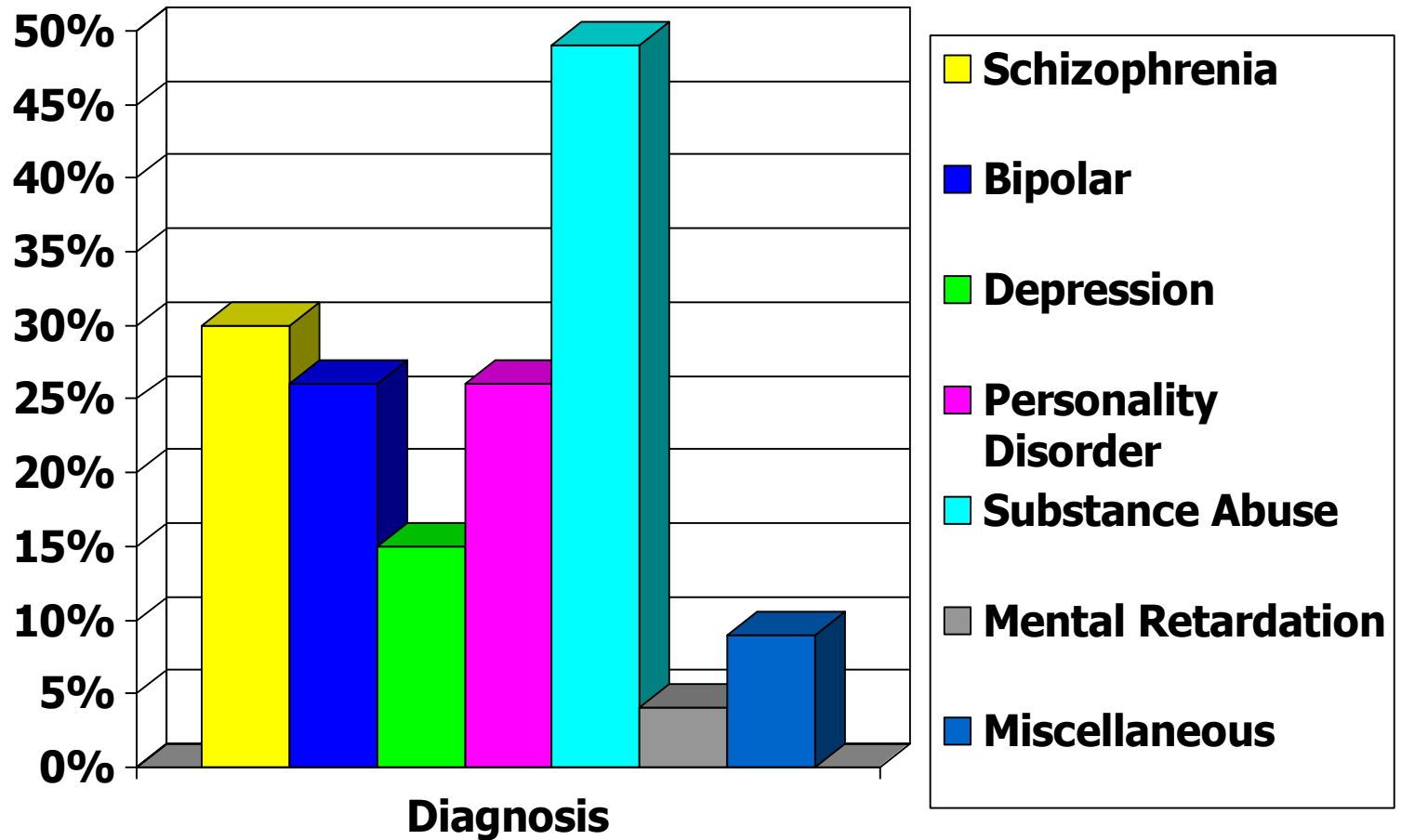
Target Population

- Jackson County residents who are charged with a municipal and/or a low class felony offense and who are experiencing one of the following:
 - Severe and persistent mental illness (SPMI)
 - Brain injury
 - Mental retardation
 - Dual diagnosis (SPMI and Substance Abuse)



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Diagnostic Characteristics





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Client Characteristics

- Kansas City Municipal Court
 - lower socioeconomic status
 - homeless/transient
 - entitlement system recipient
 - minimal social support
 - transportation is a barrier
 - illness is typically chronic/more acute crisis



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Client Characteristics cont.

- Lee's Summit Municipal Court
 - higher socioeconomic status
 - stable housing/transportation
 - privately insured (some entitlement benefits)
 - stronger social support network
 - illness is typically chronic/less acute crisis



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Client Characteristics cont.

- Jackson County Drug Court
 - mixed bag
 - poor physical health
 - diminished social support
 - lengthier criminal record
 - repeat felons
 - more experience with “the system”

How does Mental Health Court differ from traditional court?



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- The preference of the Mental Health Court is to defer prosecution and sentencing by stipulating, as a condition of release, community based treatment services rather than jail time, probation, or other legal sanctions.

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Community Partnership

- COMBAT
- Jackson County Mental Health Levy Board
- Swope Health Services
- Truman Behavioral Health Network (TBHN)
- Comprehensive Mental Health Services
- Rediscover Mental Health Services
- Western Missouri Mental Health
- CIT/Law Enforcement
- National Alliance on Mental Illness
- Municipal Correctional Institution (MCI)



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Incentives to Comply

- Gift Certificates
- Change in treatment
- Dismissed charges
- Graduation from the program
- Moved to the top of the docket
- Decrease in hearings before the Judge
- Reduction in fees/fines



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Sanctions for Noncompliance

- Increased hearings before the Judge
- Increase in treatment
- Jail time as a sanction
- Reprimands from the Judge
- Community service
- Termination



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How to get involved:

- Always wear your C.I.T. pin!
- Attend a MHC docket
- Increase awareness of mental illness
- Volunteer with NAMI
- Petition to get this program in your area