

**Kern County Sheriff's Office  
Crisis Intervention Team  
Course Outline**

6. NON-VIOLENT CRISIS INTERVENTION, PART 1 – KCMH - Juanita Buck Mobile Evaluation Team
  - i. CIT Purpose and philosophy
  - ii. Crisis
  - iii. Intervention Principles
  - iv. Safety, Safety, Safety
  - v. CIT intervention principals
  - vi. The CIT trained officer
  - vii. Active Listening Skills
  - viii. Basic information about Mental Illness
  - ix. Case Studies
  
7. NON-VIOLENT CRISIS INTERVENTION, PART 2 – KCSO - Sr. Deputy Dave Kessler
  - i. Overview: Purpose and Philosophy
  - ii. Crisis Response
  - iii. Less-Lethal Weapons
  - iv. Pre-death Behaviors
  - v. CIT Basic Intervention Rules
    - (1) Slow down
    - (2) Environment
    - (3) Positioning
    - (4) Tone
    - (5) Strategies
    - (6) Verbal interventions
    - (7) What not to do
  - vi. Documentation
  - vii. T.A.C.T.
    - (1) Tone
    - (2) Atmosphere
    - (3) Communication
    - (4) Time